

# WHISTLEBLOWING FOR EXTERNALS: BNP PARIBAS WHISTLEBLOWING FRAMEWORK

*If you are a customer of BNP Paribas and wish to report any dissatisfaction or complaint, please approach your usual business contact or the person in charge of Customer complaints*

## GROUP WHISTLEBLOWING FRAMEWORK

BNP PARIBAS Group is committed to strict compliance with laws and regulations and to enforce the rules set out in the Group's Code of Conduct. ([link to Code of Conduct](#))

The BNP Paribas whistleblowing framework is under the responsibility of the department « ABC & Professional Ethics » of the Compliance function.

The BNP Paribas whistleblowing Framework allows you to report information about a crime or an offence, a threat or harm to the public interest, a violation or an attempt to conceal a violation of applicable and binding law (laws, regulations, etc.) or a breach of the Group's Code of Conduct.

Whistleblowing reports are handled by independent experts (Referents) in a confidential manner and in accordance with the regulations in force.

Whistleblowers are granted protection against the risk of retaliation provided by local-applicable law. Any abuse of the whistleblowing system may expose the reporting person to disciplinary sanctions or prosecution.

### **You can report via following channels:**

- Use BNP Paribas Whistleblowing Platform by clicking the link (including the phone line): [BNP Paribas whistleblowing framework - BNP Paribas \(group.bnpparibas\)](#)
- Letter sent to the Whistleblowing Referent, whose address is: BNP Paribas Hungary Branch, Whistleblowing Referent, H-1062 Budapest, Teréz krt. 55-57

## Frequently Asked Questions

### When to report?

When you have reason to believe that a violation of the law or of the BNP PARIBAS Code of Conduct has been committed or in the event of a threat or harm to the public interest

### How to report

Use BNP Paribas Whistleblowing Platform by clicking the link (including the phone line): [BNP Paribas whistleblowing framework - BNP Paribas \(group.bnpparibas\)](#)

### Can I remain anonymous?

Yes, your report may be anonymous, unless it is legally prohibited. However, we recommend you to provide contact information to allow the Referent to contact you

### Will I receive any feedback on my report?

An acknowledgement of receipt of the report will be sent to you after receipt. You will then be informed of the progress in the processing of your report and of the outcome of the investigation

### Will confidentiality be assured ?

Yes, the Referents are trained in handling whistleblowing reports confidentially and they take appropriate steps to do so